

### Together for Quality – Q4U Care Coordination Enrollment Update - Summary for Week Ending 09-26-2008

Pilot County	Start Date	Asthma # to Change	Asthma Medicaid Enrollment Goal	Ever Referred Asthma	Discharged, Never Enrolled Asthma	Ever Enrolled Asthma	Discharged after Enrollment Asthma	Current Asthma Enrollment	Remaining Referrals for Enrollment Asthma
Bullock	2/08/2008	20	50	87	17	58	7	51	12
Calhoun	4/01/2008	69	86	323	120	112	12	100	91
Lamar	5/05/2008	6	50	96	56	34	5	29	6
Montgomery	4/01/2008	165	206	424	17	77	6	71	330
Pickens	5/05/2008	11	50	119	43	38	7	31	38
Pike	2/08/2008	77	96	335	110	163	35	128	62
Talladega	4/01/2008	47	59	250	124	68	19	49	58
Tuscaloosa	5/05/2008	97	121	342	117	143	6	137	82
<b>Total counts</b>		<b>492</b>	<b>718</b>	<b>1976</b>	<b>(604)</b>	<b>693</b>	<b>(97)</b>	<b>596</b>	<b>679</b>

Status of referred asthma patients	N	%
Referred but not yet enrolled	679	34.9
Enrolled	596	30.2
Discharged, never enrolled,	604	30.1
Discharged after enrollment	97	4.9
Total	1976	100.0

#### Asthma Patient Recruitment & Retention Highlights

- CM following about ½ asthma clients who were contacted to participate
- Primary reason for not following is refusal to participate (32%)
- Secondary reason for not following is inability to locate client (26%)
- Majority of discharges occur before enrollment

#### Discharges Before and After Enrollment

Asthma - Reason for discharge - Never enrolled, Discharged BEFORE enrollment	N	%
Unable to locate, unavailable	149	24.7
Ineligible - Locale	57	9.4
No diagnosis for asthma	68	11.3
Refused services	208	34.4
Provider not in Pilot	17	2.8
Provider dropped out	42	7.0
Ineligible - Medicaid	41	6.8
Refused services - Disease under control, services not needed	13	2.2
Discharged - Other reason	5	.8
Discharged - Missing data	4	.7
Total Discharged BEFORE Enrollment	604	100.0

Asthma - Reason for discharge - Discharged AFTER enrollment	N	%
Unable to locate, unavailable	36	37.1
Ineligible - Locale	8	8.2
No diagnosis for asthma	17	17.5
Refused services	14	14.4
Provider not in Pilot	5	5.2
Provider dropped out	3	3.1
Ineligible - Medicaid	7	7.2
Refused services - Disease under control	2	2.1
Discharged - Other reason	5	5.2
Discharged - Missing data	0	0.0
Total Discharged AFTER Enrollment	97	100.0

**Together for Quality – Q4U Care Coordination Enrollment Update - Summary for Week Ending 09-26-2008**

Pilot County	Start Date	Diabetes # to Change	Diabetes Medicaid Enrollment Goal	Ever Referred Diabetes	Discharged, Never Enrollment Diabetes	Ever Enrolled Diabetes	Discharged after Enrollment Diabetes	Current Diabetes Enrollment	Remaining Referrals for Enrollment Diabetes
Bullock	3/06/2008	7	50	69	19	29	3	26	21
Calhoun	4/01/2008	38	50	193	52	73	12	61	68
Lamar	5/05/2008	6	50	56	30	23	2	21	3
Montgomery	4/01/2008	66	83	242	41	82	6	76	119
Pickens	5/05/2008	16	50	92	30	60	5	55	2
Pike	3/10/2008	20	50	127	48	59	2	57	20
Talladega	4/01/2008	43	54	217	79	78	13	65	60
Tuscaloosa	5/05/2008	49	61	274	83	114	9	105	77
<b>Total counts</b>		<b>245</b>	<b>448</b>	<b>1270</b>	<b>(382)</b>	<b>518</b>	<b>(52)</b>	<b>466</b>	<b>370</b>

Status of referred diabetes patients	N	%
Referred but not yet enrolled	370	29.1
Enrolled	466	36.7
Discharged, never enrolled	382	30.1
Discharged after enrollment	52	4.1
Total	1270	100%

**Diabetes Recruitment & Retention Highlights**

- CM following about ½ of diabetes clients contacted
- Primary reason for not following clients is refusal to participate (28%)
- Secondary reason for not following clients is the lack of a diagnosis for diabetes – self report & provider verified (27%)
- Majority of discharges occur before enrollment

**Discharges Before and After Enrollment**

Diabetes - Reason for discharge - Never enrolled, discharged BEFORE enrollment	N	%
Unable to locate, unavailable	57	14.9
Ineligible - Locale	22	5.8
No diagnosis for diabetes	112	29.3
Refused services	120	31.4
Provider not in Pilot	22	5.8
Provider dropped out	13	3.4
Ineligible - Medicaid	19	5.0
Refused services - Disease under control, services not needed	4	1.0
Discharged - Other reason	9	2.4
Discharged - Missing data	4	1.0
Total Discharged BEFORE Enrollment	382	100.0

Diabetes - Reason for discharge - Discharged AFTER enrollment	N	%
Unable to locate, unavailable	10	19.2
Ineligible - Locale	3	5.8
No diagnosis for diabetes	5	9.6
Refused services	5	9.6
Provider not in Pilot	9	17.3
Provider dropped out	6	11.5
Ineligible - Medicaid	11	21.2
Refused services - Disease under control, services not needed	0	0.0
Discharged - Other reason	3	5.8
Discharged - Missing data	0	0.0
Total Discharged AFTER Enrollment	52	100